



Case Study

Free External Wall Insulation

Netherfield, Gedling, Nottinghamshire

Jack and Elisha are new homeowners having bought their mid-terrace property in Netherfield in April 2021.

Being relatively young they are on a budget but are still keen to make their house a home. They received a Green Grants letter with the offer of free external wall insulation and took no time to sign up. Like everyone, they are keen to lower their energy bills following April's price rise.

Why did they decide to sign up?

"It was a no brainer, the insulation is meant to lower our bills, I work from home full time so I probably do have the heating on more purely because I'm in more - any help towards this is very welcome!"

£ SAVINGS £16,382

Has the External Wall Insulation had any effect on your general wellbeing?

"Well the house looks great which makes us feel good! Before the house was like an ice box, and we had mould growing on the walls. For the EWI to be fitted the contractor had to sort the damp out first which was great for us, we didn't need to pay for this extra improvement."

Does Jack and Elisha feel like they have a better handle on his Energy Bills?

Our bills are £80 a month for gas and "electricity, it doesn't sound too bad, but we are worried about the next increase. In winter we will really start to understand how valuable the insulation is".



GREEN GRANTS

LAD Scheme

Nottinghamshire & Derbyshire

£ SAVINGS

Free EWI grant: **£16,000**

Average savings per year: **£382**

How did they find the install process?

The couple were on holiday during the bulk of the install so they didn't experience much disruption at all. The little time they did see the contractor they said "they were polite and didn't mind our questions so didn't experience any disruption."



What did they think about the scheme in general?

"Before the insulation the house was like an ice box, we're hoping this winter will be different".

"We went away on holiday and came back to a new house!".

"We got used to having wet mouldy walls all year round - this is not the case anymore, we're still getting used to it."

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