



Stay safe and sound during a power cut



**HEALTHY
HOUSING**
Service

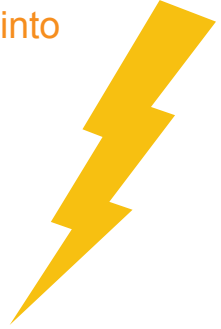
Working in partnership with:

**WESTERN POWER
DISTRIBUTION**
Serving the Midlands, South West and Wales

Receive help and support during a power cut

We can add you to **Western Power Distribution's (WPD) Priority Service Register** if you fall into one or more of the following categories:

- I am over 60 years of age
- I have a disability
- I have a visual or hearing impairment
- I have a chronic illness



What are the benefits?

- Receive advance notice of any planned electricity interruptions
- Receive a special telephone number to reach WPD in the event of a power cut
- If you rely on oxygen for a medical reason, WPD will ensure oxygen reaches you during a prolonged power cut
- Agree a pre arranged password with WPD to ensure visitors are legitimate WPD employees
- WPD work with The British Red Cross to provide assistance for older, disabled or other vulnerable clients who do not have access to hot food or drinks during the power cut



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