

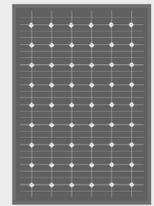
Case Study

Free Solar PV

Registration to PSR

Severn Trent discount

“I’m so pleased to have these solar panels working - our electricity use has nearly halved, and has made a huge difference to our daily routines - we’re less wasteful”.



Worksop, Nottinghamshire

Mr P enquired with his local council to see if they had any assistance to help him and his family make savings to their energy bills. The council referred him through to the Green Grants team so he could potentially secure a free grant for Solar PV.

Mr P’s home already has cavity wall and loft insulation - so the next step for any household is to see if they can generate their own clean, green energy to help reduce their bills and also their carbon footprint.

Why did Mr P decide to sign up?

“I wanted us to get a handle on our energy bills with the current energy crisis being as it is. I also have a grown up autistic son who takes things to the extreme. At the moment climate change is really worrying him so he is very much focused on us going ‘green’, which of course I am on board with”.

£ SAVINGS **£6,365**

Has the Solar PV system had any effect on your general wellbeing?

Mr P told us “the panels have taken the pressure off a bit - our son changes his clothes three times a day due to his autism so the washing machine is on alot. It’s a big relief knowing that the sun can power one or even two of the loads. My son is happier too which is fantastic - we are doing our bit now”.

Does Mr P feel like she has a better handle on his Energy Bills?

Mr P received a notification from his energy supplier that is bills were going up to £150 per month, which is £1800 per year. He told us “I’m so pleased we have these solar panels working - our electricity use has nearly halved, and has made a huge difference to our daily routines - we’re less wasteful”.



£ SAVINGS

Free Solar PV grant: **£6,000**Average savings per year: **£365**

How did Mr P find the install process?

“Installers were absolutely cracking, so efficient, didn’t even realise they were in or on top of the house! There were a few issues with communication in the lead up but as soon as Eon started to leave voicemails things got better”.

Additional Services

• Priority Services Register

As part of the Green Grant home improvement package and to support residents through the current cost of living energy crisis we have a range of free additional services which provide financial, health and wellbeing benefits.

As Mr P is over the age of 60 with previous heart issues and mobility problems - he also cares for his grown up autistic son. He said yes to being added to the Priority Services Register. He will now be notified of a planned power cut in her area, and in the event of an unplanned power he will be supported.

What did Mr P think about the scheme in general?

“My neighbours have been asking about the panels, I’d recommend the scheme and the panels to anyone.”

“Would have no hesitations in dealing with Green Grants scheme again - I want to do as much as possible to become greener and eventually get rid of gas central heating altogether”.

“I’d give the scheme 4/5, and this is only due to poor communication from the contractor at the start - but overall it has been great”.

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