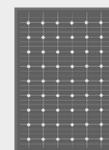
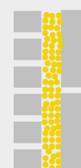


“I’m not sure solar power would have been something we’d have considered before, but learning more about it we’d be mad to turn it down!”

Case Study - Mr & Mrs C

Free Cavity Wall Insulation, Solar PV and PSR Sign Up

Worksop, Bassetlaw, Nottinghamshire



Client background

Having lived in their bungalow in Worksop for over fifteen years, Mr C and his wife were becoming uncomfortable in their poorly insulated home, which was heightening their Chronic Obstructive Pulmonary Disease (COPD).

Having heard about the Green Grants scheme through a neighbour, they called the team to see if they could also benefit.

Why did Mr C decide to sign up?

Mr C hadn't originally considered Solar PV, but after speaking to a member of the Green Grants team, he decided it would be a great idea and an easy way to save money on their electricity. “I have always been aware of cavity wall insulation and its benefits but have never been able to afford it”.

Have the measures had any affect on the couple's general wellbeing?

“We are less worried about our energy bills, a weight has certainly been lifted!”

£ Grant issued **£8,000**

Mr C added “The house is warmer, it seems to be retaining heat much better. Issues like mould in the bathroom are already seeing an improvement.”

Does Mr C feel like he has a better handle on his Energy Bills?

There has been a notable change in energy bill costs for the couple, who has said his prices have dropped due to the Solar PV generating his free electricity. This has been especially noticeable over summer with consistently sunny weather.

The insulation has allowed us to reduce the need to keep the heating on and saving money in the process.



£ SAVINGS

Free CWI grant: **£2,000**

Free Solar PV grant: **£6,000**

Total annual savings: **£760**

How did Mr C find the install process?

Mr C said the installers were great, and was very pleased with their service. He told us every member of staff they spoke to throughout the process was informative and knew what they were doing.

The only minor issue with the install was the scaffolding team, who took a little while to take it down, although this was resolved quickly enough.

Priority Service Register Sign Up

While completing our telephone assessment, our team identified that Mr C was eligible for registration onto The National Grid's Priority Service Register (PSR), due to some health conditions.

This service ensures that vulnerable homes receive advanced warning of planned power cuts and much more.

Mr C has since received an information pack, and feels like this will benefit him.

What did Mr C think about the scheme in general?

"My energy bills are already going down".

"We would not have been able to afford these improvements without the grant".

"I'm not sure solar power would have been something we'd have considered before, but learning more about it we'd be mad to turn it down!"

"We've already been recommending the scheme to others".

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